

DEFECTIVE DVD?

We're happy to replace defective discs. Unless your disc is clearly physically damaged (cracks, deep scratches), please check the data integrity on the DVD first.

Using the Linux command line, please type in:

dd if=/dev/cdrom of=/dev/null
This process will take 10-15 min-

utes. If everything is OK, you should see a message like:

12345464563 bytes in

12345464563 bytes out

If you don't have a Linux system at hand, you can copy the entire disc contents to a temporary directory by using any file manager. If everything is OK, you shouldn't get any error messages.

Provided the DVD passes the test, a replacement disc is not necessary. The problem is caused by an incompatibility between your machine and the Linux system you are trying to install.

For more information on how to resolve this, please consult the resources given in the "Additional Resources" box in the DVD description on p3 in the magazine.

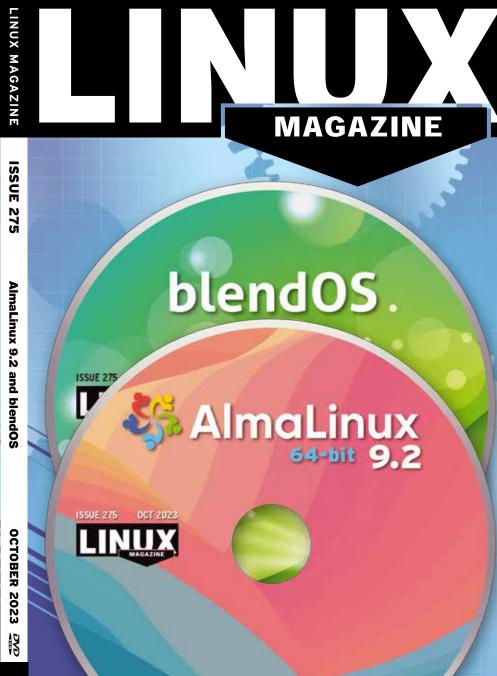
If you are trying to install Linux on a notebook, you can find additional support here:

http://tuxmobil.org/

drive in the boot order.

If your disc is physically damaged and/or did not pass the above test, please email us your mailing address and note which DVD (issue, month, and year) needs to be replaced. We will then send you a replacement within a few days.

Send your feedback to subs@linux-magazine.com.



While this Linux Magazine DVD-ROM has been tested and is to the best of our knowledge free of malicious software and defects. Linux Magazine cannot be held responded is not liable for any disruption, loss, or damage to data and computer systems related to the use of this DVD.